

Linda Kay Ricketts, Ed.D.
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BACKGROUND

Experienced manager, recruiter, expert instructor and facilitator, very creative and adept at developing inclusive experiential education and training modalities that enlighten, empower and educate participants. A results oriented self-starter with the ability to be the motivating force behind any team effort.

ACADEMIC EXPERIENCE

Stanford University, Stanford, CA: School of Medicine. Project Manager for the Girls Health Enrichment Multi-site Study (GEMS). Responsible for three fulltime and 6 part-time staff members.

University of San Francisco, San Francisco, CA: Adjunct Faculty in the undergraduate School of Public Administration teaching: *Introduction to Public Administration*, *Human Resource Management*, and *Organizational Design and Theory*, (as needed).

University of California Berkeley, Berkeley, CA: Adjunct Faculty, course designer and instructor; Department of Worldwide Programs, serving the United States and abroad.

Merritt College, Oakland, CA: Consultant to the president. Provided one-on-one coaching for the president, designed and instructed a series of courses in leadership development and interpersonal communications for the management team.

California State University Hayward, Hayward, CA, Franklin College and Martin University in Indianapolis, In: Lecturer in undergraduate international business programs.

Oakland Unified Schools, Oakland, CA: Created the 'Choices Seminars' positive role model program for high school students' BAYMART career counseling program; teenage domestic violence, and a training video for the business management class. College prep for fourth and fifth-graders.

Clarke College, Indianapolis, IN.: *Speech Communications* Instructor of basic principles of presentation for persuasion, negotiation, and delivery of summary data. *Political Science* Instructor for second year students analyzing contemporary public administration issues.

NON-ACADEMIC PROFESSIONAL EXPERIENCE

Ricketts & Associates, Intercultural Communication Services, San Francisco Bay Area: International education specialist and sole proprietor of this consultant practice since 1984, offering course development, innovative educational modalities, and experiential learning opportunities. Specializing in interpersonal communication skill development, organizational effectiveness, presentation skills for public speaking, and cross-cultural literacy for small, medium and large organizations.

Ricketts & Associates Clients include:

- **International Human Rights Organization Education Center**, Boise, ID: Presenter and course developer for public school train-the-trainer program.
- **Peer Group Inc.**, Edison, NJ: Interpersonal communications course development and delivery. Expert instruction on the GAP Analysis.
- **Indiana State Department of Public Instruction**, Indianapolis, IN: Presenter and panelist on international education strategies.
- **U.S Forest Service**, Northern CA: Leadership course development and delivery, experienced with the DISC profile system. Trainer for annual regional conference.
- **Jack London Aquatic Center**, Oakland CA: Recruited the first multi-ethnic high school women's rowing team for the City of Oakland.
- **TransContinental Mortgage Company**, Oakland, CA: Created a training curriculum for sales team including tracking tool for new sales agents.
- **City of San Francisco**, Department of Telecommunications and Information Services, CA: Created needs-assessment tool, communications training workshop for the executive leadership and direct line managers.
- **Port of Oakland**, Oakland, CA: Created and delivered two 3-credit hour courses for management team; Continuing Education department of UC Berkeley.
- **DTO Enterprises**, Chicago, IL: Provided academic counseling services for professional athletes of this sports management firm.
- **Decker Communications, Inc.**, Francisco, CA: Certified training instructor in Effective Communications, serving Fortune 100, 500 and mid-sized companies throughout the U.S., and in Canada.
- **Inventure Institute**, Atlanta GA: International Training Consortium, Secretary, Training Consultant; member of certified trainers serving clients in the United States, Africa and the Caribbean.
- **Corporate Scenes Inc.** Berkeley, CA: Certified trainer in delivery of Active Communicating courses for corporate clients in public and private sector.

CORPORATE EXPERIENCE

AT&T Communications, San Francisco, CA: Telecommunications manager; experienced in sales, marketing, network planning, project management, fundamental planning and training. National project team leader, supervised a small project team.

HUMANITARIAN & COMMUNITY SERVICE

Rotary International, Oakland, CA: District officer for the World Peace Fellowship program providing global education opportunities for graduate and post graduate students.

EDUCATION

Doctor of Education - University of San Francisco, San Francisco CA
Concentration: International and Multicultural Education

Master of Public Affairs - Indiana University, Indianapolis, IN
Concentration: Management of Public Affairs

Bachelor of Science - Indiana University, Indianapolis, IN
Concentration: Metropolitan Studies

Training Certifications

DDI - Development Dimensions International

Decker Communications - Effective Communication

Corporate Scenes - Active Communicating